

The background of the slide features several bright green Ginkgo biloba leaves. One large leaf is in sharp focus in the upper left quadrant, showing its characteristic fan shape and fine vein structure. Other leaves are scattered throughout the frame, some in soft focus, creating a natural and fresh aesthetic. The overall lighting is bright and even, highlighting the vibrant green of the foliage.

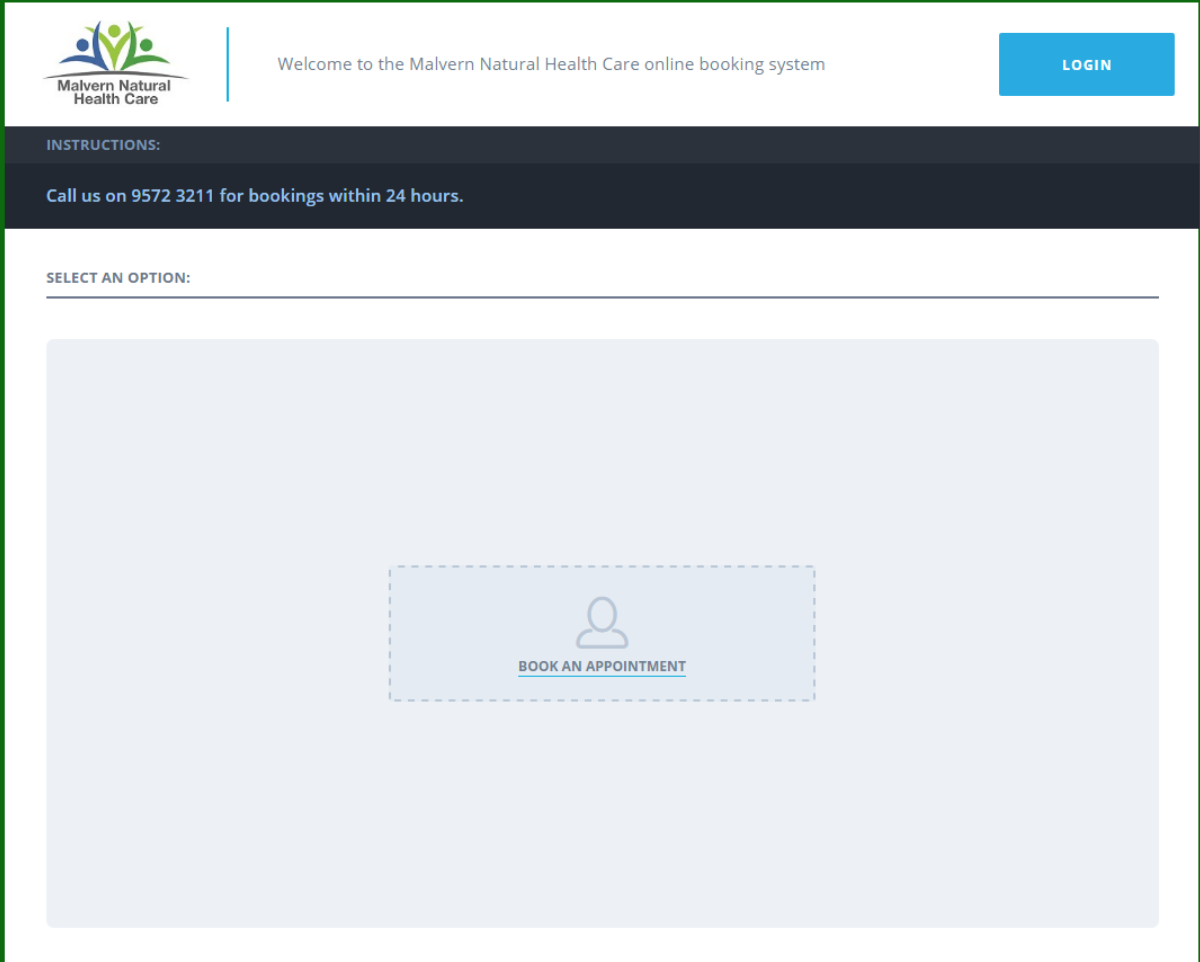
# Client Portal Support

## Making appointments online



To book an appointment online with a practitioner at Malvern Natural Health Care all you'll need is internet access and your mobile phone.

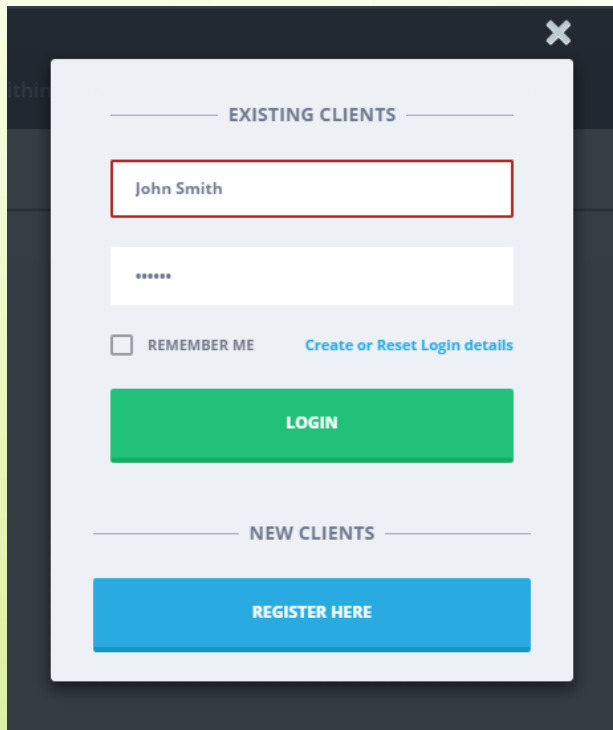
Click on the [BOOK ONLINE](#) link that takes you to the following page and click Login on the top right or Book an Appointment.



The screenshot shows the Malvern Natural Health Care online booking system homepage. At the top left is the Malvern Natural Health Care logo. To its right is the text "Welcome to the Malvern Natural Health Care online booking system" and a blue "LOGIN" button. Below this is a dark grey bar with the text "INSTRUCTIONS:" and "Call us on 9572 3211 for bookings within 24 hours." Underneath is a white bar with the text "SELECT AN OPTION:". The main content area is a large light blue rectangle containing a dashed box with a person icon and the text "BOOK AN APPOINTMENT".

If you have used the portal before enter your details and click Login. The system will remember you. (For password resets call 9572 3211.)

For new clients click Register Here and fill in the details required to create an account.  
You will be asked for a verification code from your mobile for security purposes.



EXISTING CLIENTS

John Smith

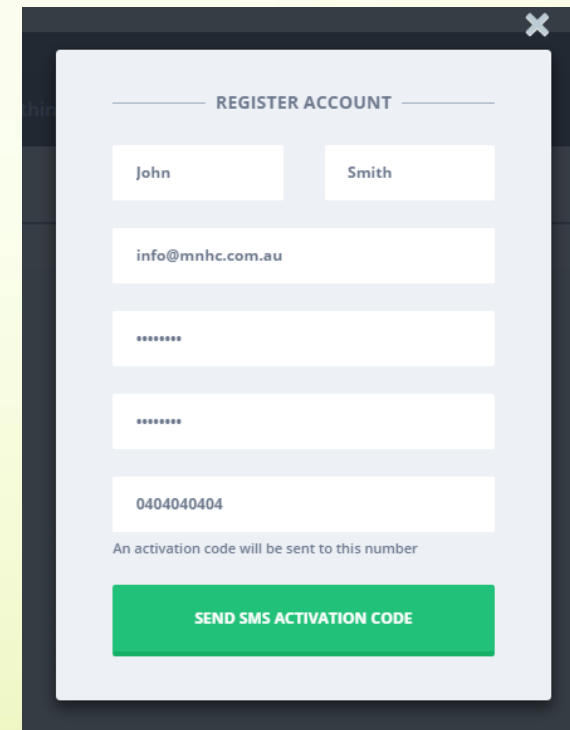
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REMEMBER ME [Create or Reset Login details](#)

**LOGIN**

NEW CLIENTS

**REGISTER HERE**



REGISTER ACCOUNT

John Smith

info@mnhc.com.au

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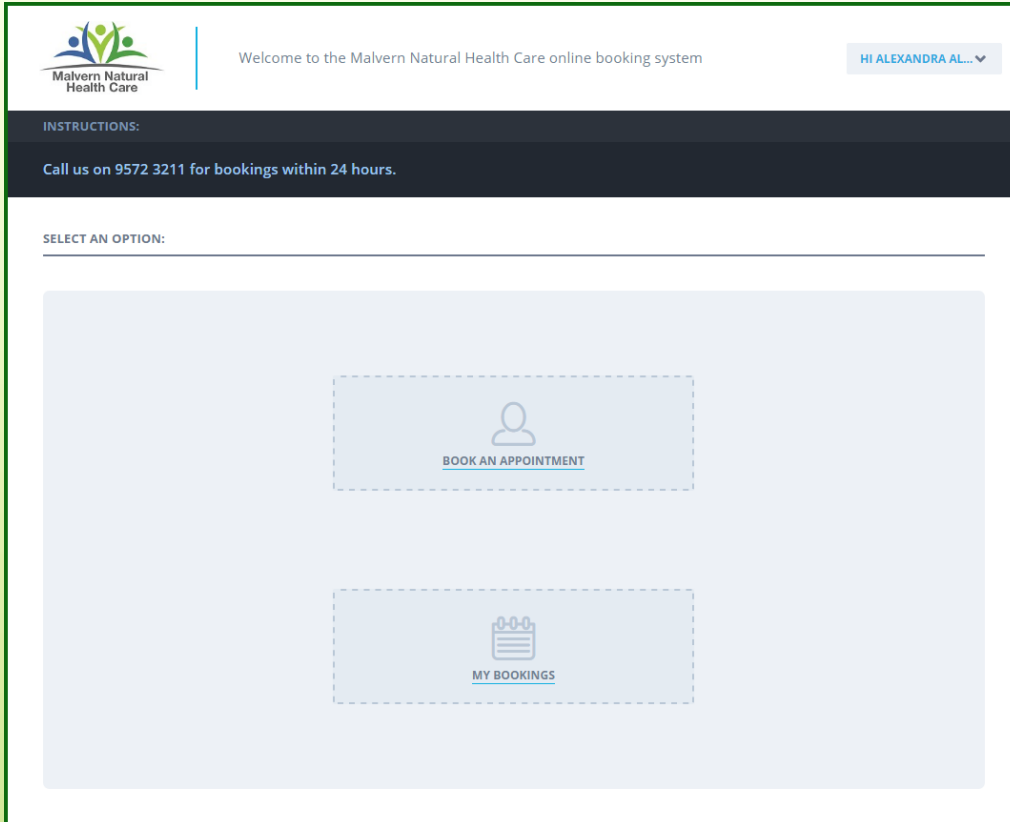
0404040404

An activation code will be sent to this number

**SEND SMS ACTIVATION CODE**

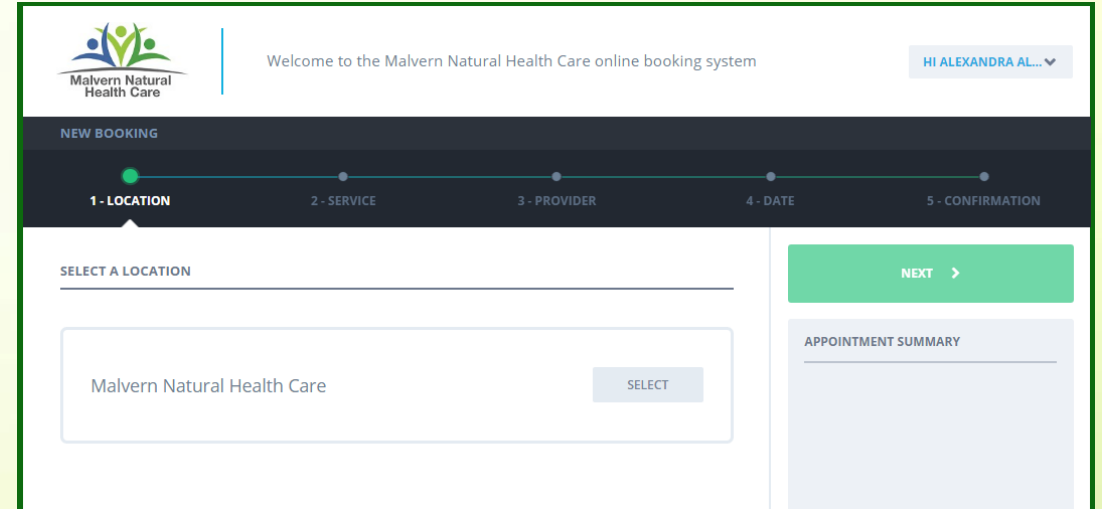
Logging in successfully takes you to this page:

Select Book an Appointment – or go to My Bookings to view any upcoming bookings you’ve booked previously.



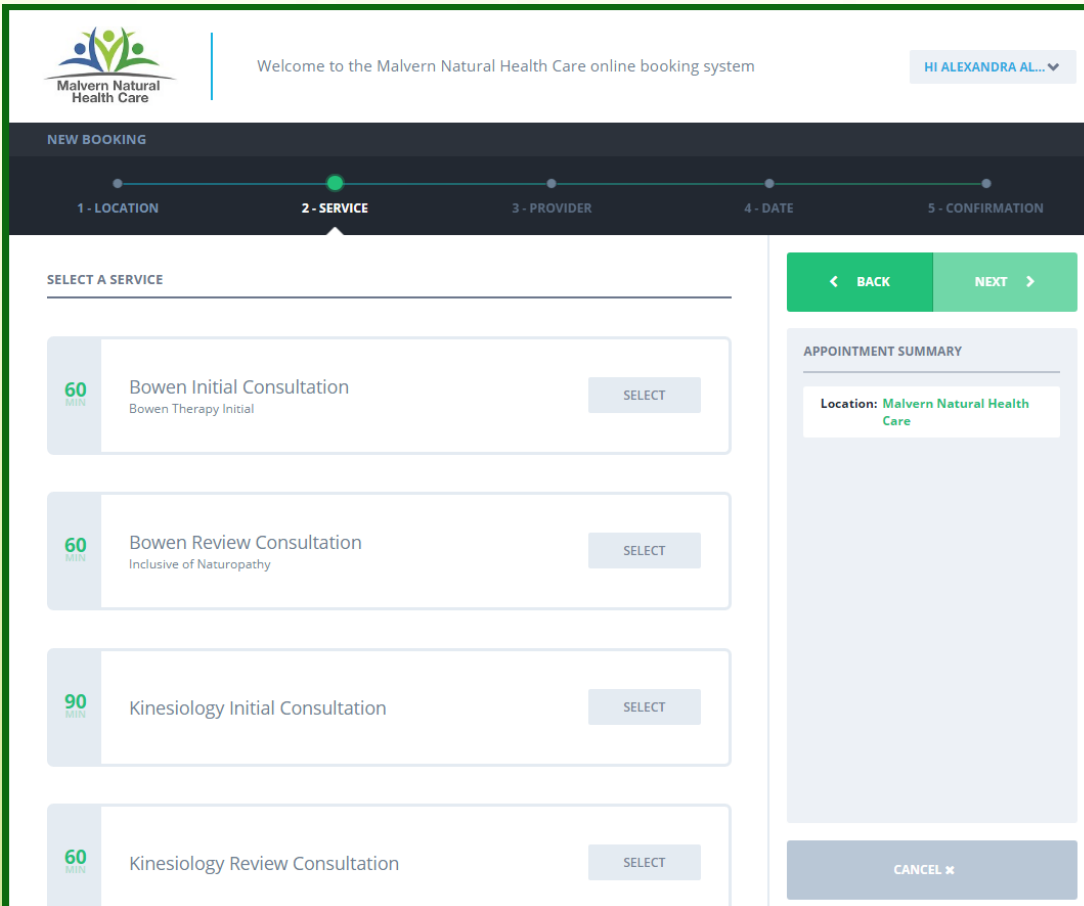
The screenshot shows the home page of the Malvern Natural Health Care online booking system. At the top left is the logo, and at the top right is the user name "HI ALEXANDRA AL...". Below the header is a dark bar with "INSTRUCTIONS:" and the text "Call us on 9572 3211 for bookings within 24 hours." Below this is a section titled "SELECT AN OPTION:" with two large dashed boxes. The top box contains a person icon and the text "BOOK AN APPOINTMENT". The bottom box contains a calendar icon and the text "MY BOOKINGS".

After selecting Book an Appointment select Malvern Natural Health Care



The screenshot shows the "NEW BOOKING" page in the Malvern Natural Health Care online booking system. At the top left is the logo, and at the top right is the user name "HI ALEXANDRA AL...". Below the header is a dark bar with "NEW BOOKING" and a progress indicator with five steps: "1 - LOCATION", "2 - SERVICE", "3 - PROVIDER", "4 - DATE", and "5 - CONFIRMATION". Below this is a section titled "SELECT A LOCATION" with a search bar containing "Malvern Natural Health Care" and a "SELECT" button. To the right is a green "NEXT >" button and an "APPOINTMENT SUMMARY" section.

Select the service you wish to book in for, scrolling down to view all of them...



Malvern Natural Health Care logo | Welcome to the Malvern Natural Health Care online booking system | HI ALEXANDRA AL... ▾

NEW BOOKING

1 - LOCATION | **2 - SERVICE** | 3 - PROVIDER | 4 - DATE | 5 - CONFIRMATION

SELECT A SERVICE

60 MIN	Bowen Initial Consultation Bowen Therapy Initial	SELECT
60 MIN	Bowen Review Consultation Inclusive of Naturopathy	SELECT
90 MIN	Kinesiology Initial Consultation	SELECT
60 MIN	Kinesiology Review Consultation	SELECT

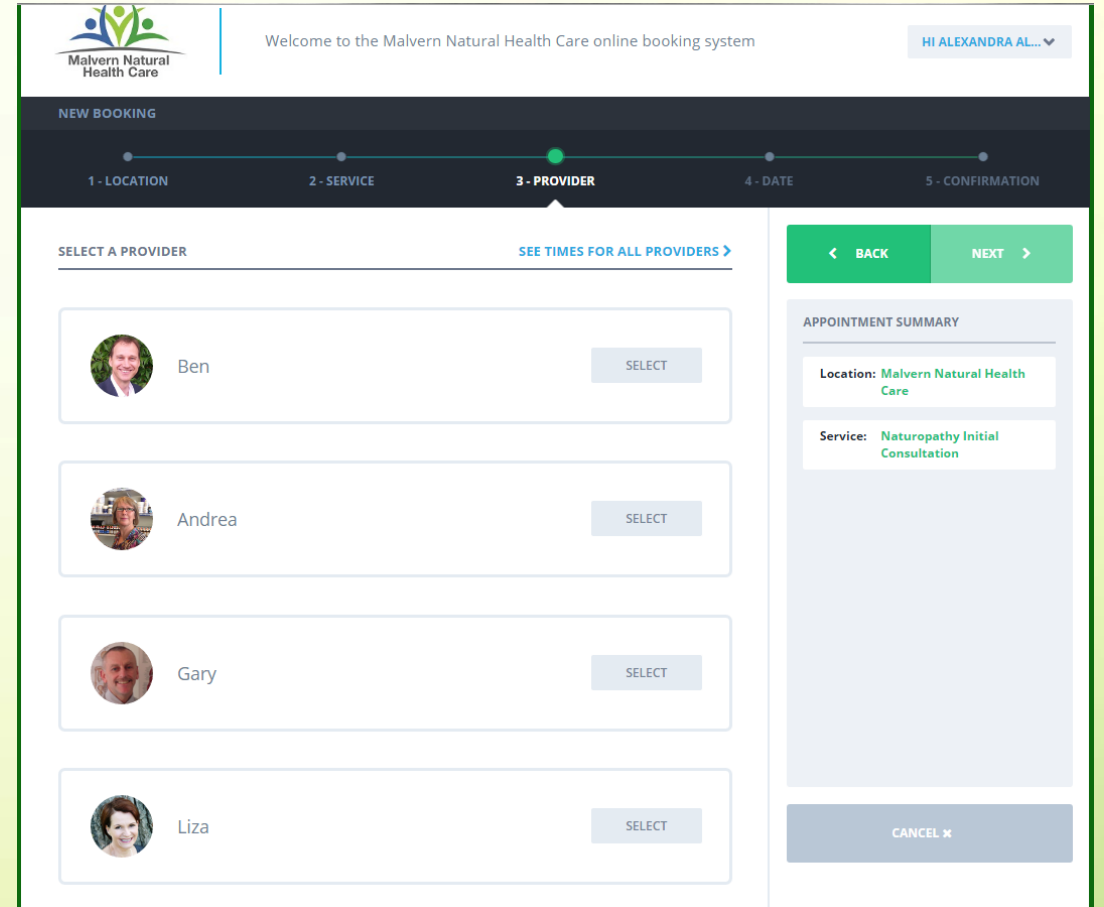
APPOINTMENT SUMMARY

Location: Malvern Natural Health Care

BACK NEXT

CANCEL ✕

Select the practitioner you wish to book in with...







Malvern Natural Health Care logo | Welcome to the Malvern Natural Health Care online booking system | HI ALEXANDRA AL... ▾

NEW BOOKING

1 - LOCATION | 2 - SERVICE | **3 - PROVIDER** | 4 - DATE | 5 - CONFIRMATION

SELECT A PROVIDER | SEE TIMES FOR ALL PROVIDERS >

	Ben	SELECT
	Andrea	SELECT
	Gary	SELECT
	Liza	SELECT

APPOINTMENT SUMMARY

Location: Malvern Natural Health Care

Service: Naturopathy Initial Consultation

BACK NEXT

CANCEL ✕

Click on the day you wish to book in for. Please note the key at the bottom that refers to the times of day available for your selected practitioner: blue = morning, orange = afternoon & dark grey = evening.

Selecting a date brings up the available times for that day. Click on the time you wish to book it in. Please note all the information you select appears in the Appointment Summary on the right side of the screen.

NEW BOOKING

1 - LOCATION 2 - SERVICE 3 - PROVIDER 4 - DATE 5 - CONFIRMATION

SELECT A DATE

SEPTEMBER

M	T	W	T	F	S	S
			1 ■ ■	2 ■ ■	3 ■ ■	4
5 ■ ■	6 ■ ■	7	8 ■ ■	9 ■ ■	10 ■ ■	11
12 ■ ■	13 ■ ■	14	15	16 ■ ■	17	18
19	20	21	22 ■ ■	23 ■ ■	24 ■ ■	25
26 ■ ■	27 ■ ■	28	29 ■ ■	30 ■ ■		

■ Morning ■ Afternoon ■ Evening

APPOINTMENT SUMMARY

Location: Malvern Natural Health Care

Service: Naturopathy Initial Consultation

Provider: Ben

CANCEL ✕

NEW BOOKING

1 - LOCATION 2 - SERVICE 3 - PROVIDER 4 - DATE 5 - CONFIRMATION

SELECT A DATE

SEPTEMBER

M	T	W	T	F	S	S
			1 ■ ■	2 ■ ■	3 ■ ■	4
5 ■ ■	6 ■ ■	7	8 ■ ■	9 ■ ■	10 ■ ■	11
12 ■ ■	13 ■ ■	14	15	16 ■ ■	17	18
19	20	21	22 ■ ■	23 ■ ■	24 ■ ■	25
26 ■ ■	27 ■ ■	28	29 ■ ■	30 ■ ■		

10:30 am 11:30 am  
12:30 pm 1:30 pm 2:30 pm 3:30 pm 4:30 pm

APPOINTMENT SUMMARY

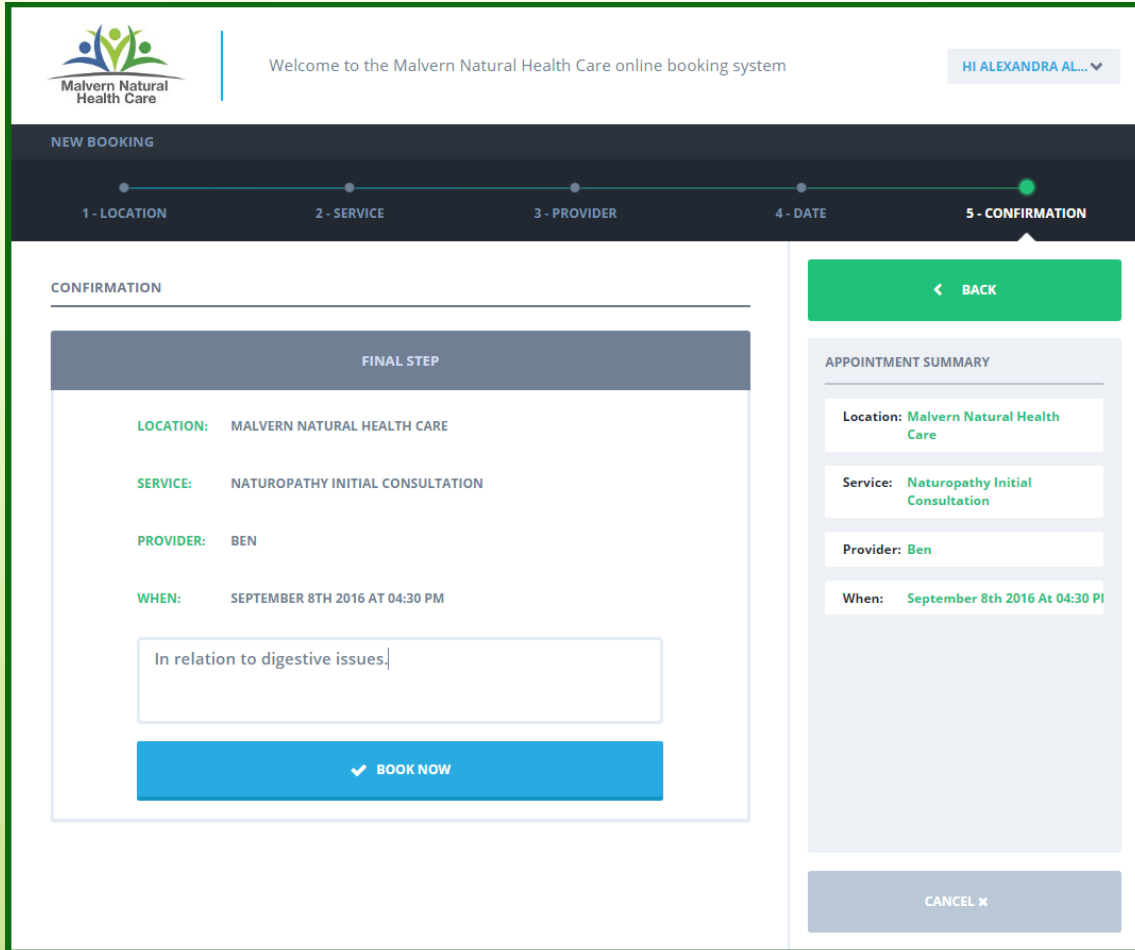
Location: Malvern Natural Health Care

Service: Naturopathy Initial Consultation

Provider: Ben

CANCEL ✕

And confirm your appointment details are correct by selecting Book Now. If you wish to you may leave notes in the section provided, but it is not necessary.



Welcome to the Malvern Natural Health Care online booking system HI ALEXANDRA AL... ▾

NEW BOOKING

1 - LOCATION 2 - SERVICE 3 - PROVIDER 4 - DATE 5 - CONFIRMATION

CONFIRMATION

FINAL STEP

LOCATION: MALVERN NATURAL HEALTH CARE

SERVICE: NATUROPATHY INITIAL CONSULTATION

PROVIDER: BEN

WHEN: SEPTEMBER 8TH 2016 AT 04:30 PM

In relation to digestive issues

BOOK NOW

APPOINTMENT SUMMARY

Location: Malvern Natural Health Care

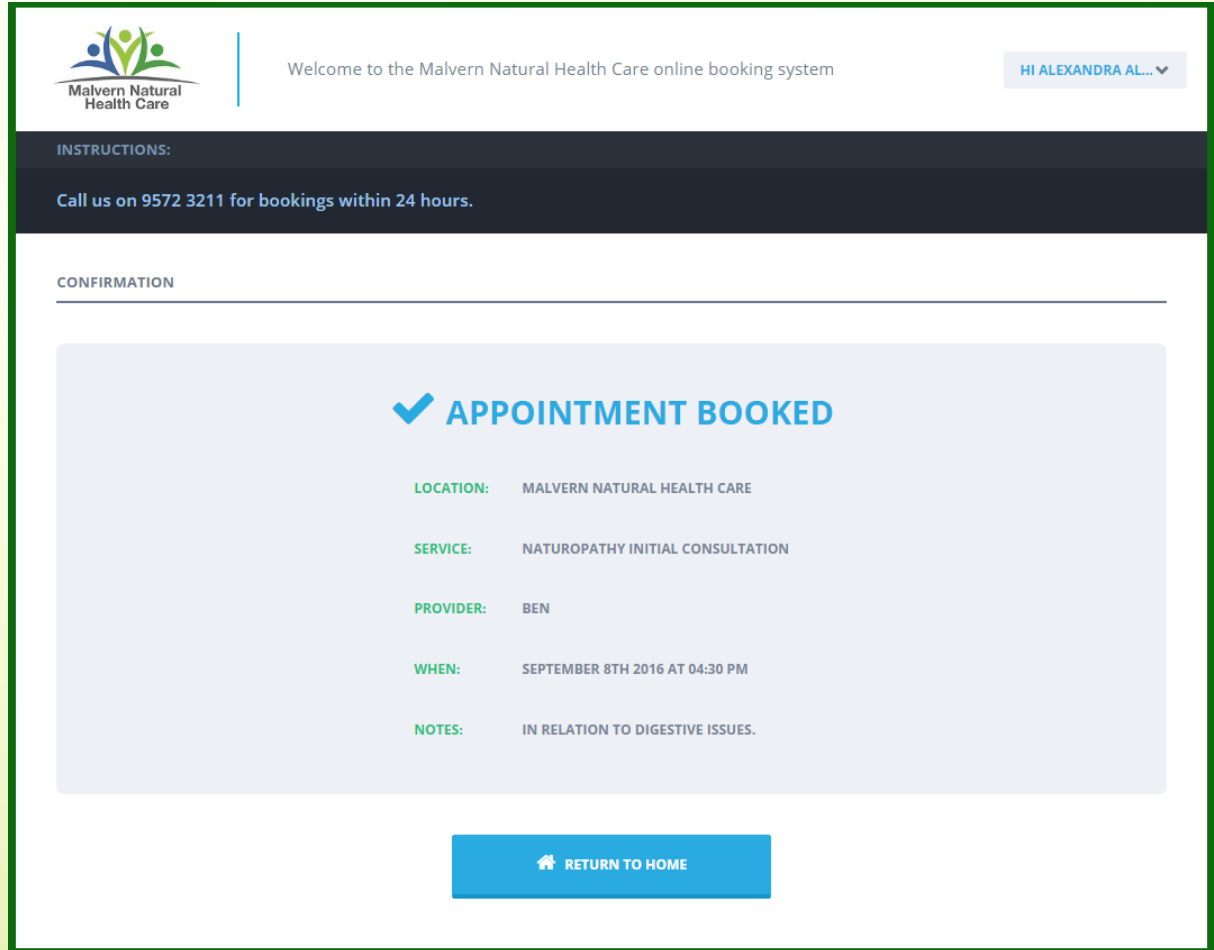
Service: Naturopathy Initial Consultation

Provider: Ben

When: September 8th 2016 At 04:30 PM

CANCEL ✕

And you're done. Click on Return to Home where you can now view your bookings under the My Bookings tab. You can also make changes to your booking provided there is at least 24 hour's notice.



Welcome to the Malvern Natural Health Care online booking system HI ALEXANDRA AL... ▾

INSTRUCTIONS:

Call us on 9572 3211 for bookings within 24 hours.

CONFIRMATION

APPOINTMENT BOOKED

LOCATION: MALVERN NATURAL HEALTH CARE

SERVICE: NATUROPATHY INITIAL CONSULTATION

PROVIDER: BEN

WHEN: SEPTEMBER 8TH 2016 AT 04:30 PM

NOTES: IN RELATION TO DIGESTIVE ISSUES.

RETURN TO HOME



**Time to CELEBRATE!**  
**You've just taken a step**  
**towards better health!**



**Thank you!**